

## EMERGENCY LINES

Requiring immediate response

Singapore Police Force 999

Singapore Civil Defence Force 995

## HOTLINES

To report suspicious persons or activities or seek advice on security awareness

Police (Hotline) 1800-2550000

Internal Security Department  
Counter Terrorism Centre (Helplines) 1800-2626473  
62828473 (Fax)  
ctc@isd.gov.sg

## COMMUNITY EMERGENCY PREPAREDNESS PROGRAMME

If you need more information on Community Emergency Preparedness Programme (CEPP), please visit the SCDF website at <http://www.scdf.gov.sg/html/cepp/index.html>

For enquiries on public education matters, please call 68481524



# BE ALERT AGAINST TERRORISM

## Do You Know What To Do?

## Terrorism

### Affects Everyone

In the current security climate, unattended items and bomb threat calls can cause great inconvenience to everyone and disrupt daily activities.

You can help minimise such disruptions by:

- Learning how to distinguish suspicious items from non-suspicious items
- Knowing what to do when a suspicious unattended item is found
- Assisting security personnel or the authorities when a search is required

## Seen an Unattended Item?



An unattended item is a cause of concern as it could be a security risk. However harmless "Lost and Found" items are very common in public areas.

What you should do:

- Be attuned to security threats but do not be overly suspicious
- Make adequate efforts to ascertain if the unattended item is suspicious before informing security personnel or the Police

## Is It Suspicious?



Consider the following factors when determining if an unattended item is suspicious:

### **Location**

- Is the establishment where the unattended item is found a sensitive or high-risk area?
- Is the item left at a spot not easily noticeable? Was it hidden?

### **Type of Item**

- Is the item a typical “Lost and Found” item?
- Is the item unlikely to be left behind by a forgetful person?

## Is It Suspicious?



### **Characteristics indicating an Explosive Device**

- Oily stains or discolouration on wrapping materials
- Excessive use of securing material such as string and adhesive tape
- Trace of unusual smells like that of almond or marzipan
- Wires or aluminium foil protruding from the item
- Clock-like ticking sound emitting from the item

## What Should You Do?



If the item is **non-suspicious**:

- Treat it as a “Lost and Found” item and hand it over to security personnel or the owner of the establishment

If the item is **suspicious**:

- Do not touch or open it
- Inform security personnel or the owner of the establishment
- Call the Police

## How Can You Help When a Search is Conducted?



In a situation of an unverified security threat, security personnel or the Police may conduct a search of the premises without calling for an evacuation.

You can do the following to help:

- **A**ssist to gather your belongings to facilitate identification of suspicious items
- **L**ook around you for unattended items; do not touch them
- **E**valuate whether the unattended items are suspicious
- **R**eport all suspicious items to security personnel or the Police
- **T**ake further instructions from security personnel or the Police

In the event an evacuation is called, do so immediately in a calm and orderly manner. Bring along all your belongings.